CHONGFAH BEACH RESORT
COMMUNITY AND ENVIRONMENT POLICIES STATEMENT

Chongfah Beach Resort understands that its business impacts the community and environment therefore we have implemented environmental policies as follow:

1. **COMMUNITY POLICY**

   The Management and staff of The Hotel share the commitment to ensure the positive relationship between The Hotel and the local community and its businesses.

   The Hotel ensures its social and economic impacts are positive and beneficial to the local community wherever possible. The hotel pursues to minimize and eliminate instances of negative impacts. The Hotel will try its best to preserve local culture and its traditions.

   Our Community Policy and primary goals are as follows:

   1) **The Promotion of Responsible and Sustainable Tourism in the Area**

   The Hotel is a member of the Phang Nga Tourism Association and we are also partnering with the Local Government Offices and Local Communities on varies projects and initiatives. Through this forum we are able to promote and improve greater economic and social benefits for the residential and business community.

   The Hotel also works with local schools and colleges upon request, to provide accommodation and where possible, work experience opportunities.

   2) **Purchases**

   The Hotel purchases and promotes products from the local area, whilst ensuring the quality of food does not adverse quality expectations of our guests. This will help to reduce CO2 emissions of international products shipped to us and further reduce packaging waste.
3) Employment  

The Hotel acknowledges the importance of recruiting local people as the preferred employees. This increases the potential of money to be spent in the local community and to further encourage local residents to stay within the community, rather than seeking employment outside of the community/region. The policy preserves our destination which is the bases for prospective and repeat guest business.

4) Donations and Charity  

The Hotel donates items such as assets and operating equipment that is no longer suitable for use within the Hotel, to local administrations and the local community that may benefit from them. The Hotel also carefully considers how it may help the local community by the provision of goods, wares, support and meal donations for local events etc.

5) Preserving Local Culture and Traditions  

The Hotel respects and promotes local culture and tradition. The Hotel provides appropriate and suitable information guidelines on Thai etiquette, customs and behaviors, i.e.; when visiting the local communities and temples or when participating in local festivals.

Our Vision  

Chong Fah Beach Resort is committed to sustainable development, creating a value chain with communities, and developing sustainable relationships with stakeholders. We support fair trade, including social responsibility and using natural resources per relevant laws. We will protect biodiversity, support the community and provide equal employment opportunities. Develop a good and safe working environment, encourage employees to provide opportunities for potential development and create satisfaction for customers with quality products and services. At the same time, delivers experiences that promote local culture.
2. **ENVIRONMENTAL POLICY** นโยบายด้านสิ่งแวดล้อม

The Hotel understands that its business activities impact natural resources. The Management and staff of The Hotel share the commitment to ensure the optimal environment management in its daily operation. We will continue our efforts to conserve natural resources, prevent pollution, proper waste management, increase of energy saving devices where possible and to make our guests aware and participate in our efforts to minimize the environmental impacts while staying in our resort.

Our primary goals relate to environmental management as the following:

1) **Energy Supply and Management**  การจัดการหรือการจัดหาพลังงาน

1) The hotel aims to reduce electricity consumption per guest in 2021 by 5% in comparison to the average electric consumption per guest from 2019-2021. Operationally, The Hotel will do the followings:

- Ensure that all heavy and light equipment purchased in the future are rated as energy star certified.
  จัดซื้ออุปกรณ์ที่มีประสิทธิภาพสูงในอนาคต

- Ensure all staff is well trained as appropriate in the area of "energy conservation".
  ให้พนักงานมีการฝึกอบรมในเรื่องการประหยัดพลังงานตามมาตรฐาน

2) **Energy saving Initiatives**  การริเริ่มต้นการประหยัดพลังงาน

The Hotel will ensure optimal energy efficiency by undertaking the following:

- We use low energy light bulbs or LED lights in guestrooms, all public areas, accommodation and back of the house areas.
  ใช้หลอดไฟสีเขียวหรือหลอดไฟ LED ในห้องผู้บริการ ทั้งหมดที่มีการใช้ไฟ

- We generate electricity for domestic use using the panels installed on the roof. This is another way to help reduce cost of electricity in the hotel and we can sell electricity back
to the grid, specifically to the Metropolitan Electricity Authority or the Provincial Electricity Authority.

All rooms are equipped with key cards energy saving switch. 

All accommodation will feature flat screen TV’s with low stand by consumption (maximum 25 W/h) and low energy refrigerators.

We use timer switch and motion sensor switch technology for turning on and off lights and water tap in public toilet area.

3) Water management  การจัดการน้ำ

The Hotel, without compromising guest comfort or health and safety, further incorporates water saving devices and procedures to minimize water consumption per guest in 2021 by 5% in comparison to the average water consumption per guest from 2019-2021.

4) General Water saving initiatives  การบริหารประหยัดน้ำ

- Use water from on-site waste water treatment system for garden watering.
- Asking our guests to support our towel and bed linen reuse program.
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- All toilets are to be fitted with dual-flush systems, and saving water model.
- The hotel follows the water saving models with the following specifications:
  - 5 liters per minute for taps
  - 10 liters per minute for showers
5) Heated water supply การจัดหาน้ำร้อน

All hot water for the accommodation, wherever possible, is produced from:

- Boilers that are equipped with air-to-water heat recovery systems.

The hotel uses heat recovery water heater systems from air conditioners to produce hot water in the kitchen.

โรงยี่ห้อยระบบเครื่องทำน้ำร้อนจากอุปกรณ์ทำความร้อนจากอากาศ。

6) Waste Management การจัดการขยะมูลฝอย

- Recycles or composts; glass, paper, cardboard, oil, plastic and food waste.
- Minimizes the use of paper and plastic for every guest and all staff.
- Aids the recycling and composting of waste.
- Increases awareness among staff and visitors about 3 Rs principle (Reduce, Reuse and Recycle).

7) Chemical use การใช้สารเคมี

Wherever possible, The Hotel will avoid the use of chemicals blacklisted by the United Nations Food and Agricultural Organization. It will ensure safe disposal of all chemicals that are in use.

ที่อาจจะรักษาความสะอาดโดยการใช้สารเคมีตามเกณฑ์ขององค์การอาหารและเกษตรแห่ง

8) Expanding Green Area in hotels

การเพิ่มพื้นที่สีเขียวในโรงแรม

The hotel will try to expand green area to reduce greenhouse effect.

The Vision ของ The Hotel.

The Hotel arranges all staff to attend environmental conservation training courses for better understanding about the positive impacts can have during the daily operation in The Hotel, in their lives and community.

Our Target

1) The target for electric consumption per guest in 2021 will be reduced by 5% in comparison to the average electric consumption per guest from 2020-2022.
   ต้อนอกอากาศไฟฟ้าในปี 2564 ต่อ kháchพักจำนวน 5% เทียบกับที่พักในช่วงปี 2563 ถึง ปี 2565.

2) The target for water consumption per guest in 2021 will be reduced by 5% in comparison to the average water consumption per guest from 2020-2022.
3) The overall yearly waste production per guest will be reduced by 2% in comparison to the average waste production per guest from 2020-2022.
3) ปีที่ 2563 ถึง ปี 2565

4) 75% of our staff must pass Environmental Training within 2022.
75% ของพนักงานต้องผ่านการฝึกอบรมในปี 2564

5) The hotel will conduct community & environmental activities minimum 6 times per year in 2022.
โรงแรมจะจัดกิจกรรมการดูแลสิ่งแวดล้อมอย่างน้อย 6 ครั้งต่อปี ปี 2564

Pattaraporn Sanguannam
Managing Director